



## Terms & Conditions

### Room Offer

1. **HSBC x B Hotel Alabang 2025 Room Offer** ("Promo") is applicable to holders ("Cardholders") of HSBC credit and debit cards, card bearing HSBC name and logo but not limited to HSBC Private Banking Card, HSBC Premier MasterCard® credit card, Advance Visa, Visa Platinum Card, Visa Infinite Card, Visa Signature Card, Live+, Visa Classic, Mastercard Classic, Red Mastercard, Gold Visa Cash Back Card, Gold Mastercard, Premier China debit card, all HSBC co-brand Premium cards, French Premiere Esquire card, or any credit card issued or specified by a HSBC group company ("HSBC") from time to time ("Cards"). Corporate cards are excluded from the Promo.
2. Promo is from **February 1, 2025 to December 15, 2025** ("Promo Period"). Blackout dates apply: February 14-15, March 28-29, April 14-20, June 6-7, August 23-24, November 1-2, November 28-29, December 8, and December 17-31.
3. Stay Period is from January 15, 2025 to December 16, 2025 ("Stay Period").
4. Cardholders can enjoy **40% OFF** on accommodation based on published rates (inclusive of applicable taxes) at B Hotel Alabang ("Offer") during the Promo Period.
5. Offer includes:
  - breakfast for two
  - complimentary use of facilities
  - complimentary scheduled shuttle service to nearby Alabang commercial and financial districts
6. Cardholders must settle payment with their HSBC Card to enjoy the Offer.
7. Offer is valid for direct bookings only. Prior reservation is required.
8. For inquiries and/or reservations, Cardholders can contact the hotel directly via email at [info@thebhotel.com](mailto:info@thebhotel.com) or call (02) 8828 8181.
9. A maximum of two (2) adults are allowed per room only. One (1) child 12 years old and below is free of charge with no additional bedding arrangement, breakfast is not included. Additional guests will subject to the hotel's extra person and child policy and shall be settled upon check-in.
10. Cardholders can book up to two (2) rooms per day only.
11. The Offer is not applicable for extensions of stay.
12. Notice of cancellation must be received no later than seventy-two (72) hours (Philippine time) prior to arrival in the hotel.
13. No penalty for modifications and cancellations made at least seven (7) days prior to arrival.
14. If cancelled within three (3) days before arrival, a one-night penalty will be charged.
15. For same-day cancellation, a full stay will be charged. The same applies for no-show/non-arrival on the actual date of check-in.
16. Only one (1) HSBC Card will be accepted per Cardholder, per transaction, even if he or she has more than one (1) HSBC Card.
17. Cardholders must present the card used in booking, along with a valid government-issued ID, during check-in.

18. Blackout dates apply, including but not limited to peak seasons such as holidays, long weekends, and other high-demand periods. Please inquire directly at the hotel for availability during these dates.
19. The Offer cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
20. The Offer is non-transferable.
21. The Offer cannot be exchanged for cash or other products.
22. HSBC is not a supplier of the products and services provided in relation to the Offer of the Promo. Any dispute concerning the quality of goods and services provided by B Hotel Alabang shall be settled directly between the Cardholder and B Hotel Alabang.
23. The Promo is bound by the terms and conditions stipulated by HSBC and B Hotel Alabang.
24. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
25. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB-211388, Series of 2025

HSBC is not responsible for any content on any third-party site. By viewing any third party site or using any information or functions of that site, you are deemed to acknowledge that you agree to our [Hyperlink Policy](#).

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website [hsbc.com.ph](http://hsbc.com.ph), or visit [hsbc.com.ph/feedback](http://hsbc.com.ph/feedback).

The Hongkong and Shanghai Banking Corporation Limited is an entity regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>.

