



## Terms & Conditions

1. **HSBC Live+ x Abuela's** ("Promo") is open to HSBC credit cardholders who holds the listed accepted cards below ("Cardholder/s") and are in good credit standing during the Promo Period. For avoidance of doubt, an HSBC credit card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Compliance Policy considerations. Corporate Cards are excluded from the Promo.
  - HSBC Live+ Credit Card (issued by HSBC in Indonesia, India, Malaysia, Philippines, Singapore, Sri Lanka, Taiwan, Vietnam);
  - HSBC Cash Back Credit Card (issued by HSBC India);
  - HSBC Visa Platinum Cash Back Credit Card (issued by HSBC Indonesia);
  - HSBC Advance Visa Platinum Credit Card (issued by HSBC Malaysia);
  - HSBC Platinum Visa Rebate Credit Card (issued by HSBC Philippines);
  - HSBC Visa Platinum Credit Card (issued by HSBC Singapore);
  - HSBC Visa Platinum Online Credit Card (issued by HSBC Vietnam).
2. Promo is from **October 1, 2024 – October 31, 2025** ("Promo Period").
3. Cardholders can get **15% OFF on à la carte menu** with a minimum single receipt spend of PHP2,000 at Abuela's ("Offer") during the Promo Period.
4. Cardholders must settle payment with their HSBC Credit Card to enjoy the Offer.
5. The Offer is valid for dine-in transactions only.
6. The Offer is not applicable on set or special menus.
7. Service charge and all applicable government taxes are excluded from the discount and will be shouldered by the Cardholder.
8. Prior reservation is recommended. Cardholder should mention that they will be availing of the Offer during reservation and/or present eligible HSBC Credit Card prior to ordering.
9. For inquiries and/or reservation, call +09178538881 or email [abuelasmanila@gmail.com](mailto:abuelasmanila@gmail.com)
10. Restaurant's standard booking and cancellation policies apply.
11. The Offer cannot be used in conjunction with any other discount cards, promotions, promotional vouchers, VIP cards, and/or membership privileges, unless specified.
12. The Offer is non-transferable.
13. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
14. The Offer cannot be exchanged for cash or other products.
15. HSBC is not a supplier of the products and services provided in relation to the Offer of the Promo. Any dispute concerning the quality of goods and services provided by Abuela's shall be settled directly between the Cardholder and Abuela's.
16. The Promo is bound by the terms and conditions stipulated by HSBC and Abuela's.
17. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
18. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB-206069 Series of 2024

HSBC is not responsible for any content on any third-party site. By viewing any third party site or using any information or functions of that site, you are deemed to acknowledge that you agree to our [Hyperlink Policy](#).

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website [hsbc.com.ph](http://hsbc.com.ph), or visit [hsbc.com.ph/feedback](http://hsbc.com.ph/feedback).

The Hongkong and Shanghai Banking Corporation Limited is regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>.