



## Terms & Conditions

1. **HSBC x Savoy Hotel Manila Offers 2024** ("Promo") is applicable to holders ("Cardholders") of HSBC credit and debit cards, card bearing HSBC name and logo but not limited to HSBC Private Banking Card, HSBC Premier MasterCard® credit card, Advance Visa, Visa Platinum Card, Visa Infinite Card, Visa Signature Card, Visa Classic, Mastercard Classic, Red Mastercard, Gold Visa Cash Back Card, Gold Mastercard, Premier China debit card, all HSBC co-brand Premium cards, French Premiere Esquire card, or any credit card issued or specified by a HSBC group company ("HSBC") from time to time ("Cards"). Corporate cards are excluded from the Promo.
2. Promo is from **March 15, 2024 to August 30, 2024** ("Promo Period"). Public holidays are considered blackout dates.
3. Stay period is from March 15, 2024 to September 5, 2024.
4. Cardholders can enjoy the following offers at Savoy Hotel Manila during the Promo Period ("Offers"):
  - 50% OFF on the Best Available Room Rate of the Day as published in [www.savoyhotelmanila.com.ph](http://www.savoyhotelmanila.com.ph)
  - 15% OFF on all ala carte meals at Savoy Café & Poolside Bar (exclusive of alcoholic beverages)
5. Maximum room capacity is 2 persons. An additional person will be charged of PHP2,000 for extra bed.
6. Cardholders must book directly with the hotel via phone or email and inform the hotel that they are availing of the HSBC Offer. For inquiries and reservations, visit [www.savoyhotelmanila.com.ph](http://www.savoyhotelmanila.com.ph), call +632 53172869, or email [stay@savoymanila.com](mailto:stay@savoymanila.com).
7. Confirmed room booking is required prior to arrival to the hotel.
8. Cardholders must settle payment with their HSBC Card to enjoy the Offers.
9. For room accommodations, cancellations and amendments can be made at least 48 hours prior to check-in date.
10. The hotel's standard re-booking, cancellation, and no-show policies will apply.
11. The Offers cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
12. The Offers are non-transferable.
13. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
14. The Offers cannot be exchanged for cash or other products.
15. HSBC is not a supplier of the products and services provided in relation to the Offers of the Promo. Any dispute concerning the quality of goods and services provided by Savoy Hotel Manila shall be settled directly between the Cardholder and Savoy Hotel Manila.
16. The Promo is bound by the terms and conditions stipulated by HSBC and Savoy Hotel Manila.

17. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
18. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB- 189183, Series of 2024

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website [hsbc.com.ph](http://hsbc.com.ph), or visit [hsbc.com.ph/feedback](http://hsbc.com.ph/feedback).

The Hongkong and Shanghai Banking Corporation Limited is an entity regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>. You may get in touch with the Bangko Sentral Consumer Protection and Market Conduct Office through their Email: [consumeraffairs@bsp.gov.ph](mailto:consumeraffairs@bsp.gov.ph); Webchat: <http://www.bsp.gov.ph>; Facebook: <https://www.facebook.com/BangkoSentralngPilipinas> or SMS: 021582277 (for Globe subscribers only).