



## Terms & Conditions

1. **HSBC x Hotel Okura Dining Offers** ("Promo") is applicable to holders ("Cardholders") of HSBC credit and debit cards, card bearing HSBC name and logo but not limited to HSBC Private Banking Card, HSBC Premier MasterCard® credit card, Advance Visa, Visa Platinum Card, Visa Infinite Card, Visa Signature Card, Visa Classic, Mastercard Classic, Red Mastercard, Gold Visa Cash Back Card, Gold Mastercard, Premier China debit card, all HSBC co-brand Premium cards, French Premiere Esquire card, or any credit card issued or specified by a HSBC group company ("HSBC") from time to time ("Cards"). Corporate cards are excluded from the Promo.
2. Promo is from **June 1, 2024** to **August 31, 2024** ("Promo Period"). Blackout dates apply: June 12, August 21 & 26, 2024.
3. Cardholders can enjoy the following when they dine at Hotel Okura Manila during the Promo Period ("Offers"):

Merchants	Offers	Valid on
Yawaragi	30% OFF on breakfast buffet, Minimum of 2 dinners, maximum of 8 diners	Monday to Friday only
	40% OFF on lunch & dinner buffet, Minimum of 2 dinners, maximum of 8 diners	Friday dinner, Saturday lunch and dinner, and Sunday lunch only
	40% OFF on a la carte menu for minimum spend of PHP5,000 & maximum spend of PHP15,000.  Valid for food purchases only.	Sunday dinner to Thursday only
Yamazato	30% OFF on a la carte menu for minimum spend of PHP5,000 & maximum spend of PHP15,000.  Valid for food purchases only.	Sunday to Thursday only
Sora Rooftop Bar	30% OFF on a la carte menu for minimum spend of PHP5,000 & maximum spend of PHP15,000.  Valid for food purchases only.	Sunday to Thursday only

4. Cardholders must settle payment with their HSBC Card to enjoy the Offer.
5. The Offer is valid for dine-in transactions only.
6. Only one (1) HSBC Card may be used per single-receipt transaction.

7. Reservation is preferred at least 24 hours prior arrival. For inquiries and/or reservation, Cardholders may send email or call via the contact details below:

Yamazato	Email address: Yamazato.service@hotelokuramanila.com Contact no.: +63 2 5318 2888
Yawaragi	Email address: Yawaragi.service@hotelokuramanila.com Contact no.: +632 5318 2888
Sora Rooftop Bar	Email address: Yawaragi.service@hotelokuramanila.com Contact no.: +632 5318 2888

8. The Offer cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
9. The Offer is non-transferable.
10. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
11. The Offer cannot be exchanged for cash or other products.
12. HSBC is not a supplier of the products and services provided in relation to the Offer of the Promo. Any dispute concerning the quality of goods and services provided by Hotel Okura Manila shall be settled directly between the Cardholder and Hotel Okura Manila.
13. The Promo is bound by the terms and conditions stipulated by HSBC and Hotel Okura Manila.
14. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
15. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB-193791 Series of 2024

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website [hsbc.com.ph](http://hsbc.com.ph), or visit [hsbc.com.ph/feedback](http://hsbc.com.ph/feedback).

The Hongkong and Shanghai Banking Corporation Limited is an entity regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>. You may get in touch with the Bangko Sentral Consumer Protection and Market Conduct Office through their Email: [consumeraffairs@bsp.gov.ph](mailto:consumeraffairs@bsp.gov.ph); Webchat: <http://www.bsp.gov.ph>; Facebook: <https://www.facebook.com/BangkoSentralngPilipinas> or SMS: 021582277 (for Globe subscribers only)