



Terms & Conditions

1. **HSBC x The Plaza Catering Promo 2024** ("Promo") is open to all HSBC credit cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period. For avoidance of doubt, an HSBC credit card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Compliance Policy considerations.
2. Accepted cards are as follows: HSBC Visa Classic, HSBC Mastercard Classic, HSBC Red Mastercard, HSBC Gold Visa Cash Back, HSBC Gold Mastercard, HSBC Advance Visa, HSBC Premier Mastercard and HSBC Platinum Visa Rebate. Debit and Corporate cards are excluded from the Promo.
3. Promo is from **June 28 – September 30, 2024** ("Promo Period").
4. Booking should be within the Promo Period, but event date can be up to 1 year from booking date. Blackout dates apply: December 24, 25 and December 31.
5. Cardholders can get FREE The Plaza Ham Carving station starting at PHP15,000 when they book a catering package of at least PHP100,000 ("Offer") within the Promo Period.
6. To avail, Cardholders should mention they'll availing the HSBC promo when they book for their next event through the following channels:
 - Fill up details at <https://theplazacatering.com/pages/copy-of-contact>
 - Email info@theplazacatering.com
 - Call 09177182200
7. Upon confirmation and signing of contract, Cardholders must settle payment with their HSBC credit card to enjoy the Offer.
8. Holiday surcharge may apply for other government declared holidays.
9. The Plaza Catering delivers within Metro Manila. If outside Metro Manila, out of town charges will apply.
10. The Offer cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
11. The Offer is non-transferable.
12. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
13. The Offer cannot be exchanged for cash or other products.
14. HSBC is not a supplier of the products and services provided in relation to the Offer of the Promo. Any dispute concerning the quality of goods and services provided by The Plaza Catering shall be settled directly between the Cardholder and The Plaza Catering.
15. The Promo is bound by the terms and conditions stipulated by HSBC and The Plaza Catering.
16. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.

17. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB- 196395, Series of 2024

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website hsbc.com.ph, or visit hsbc.com.ph/feedback.

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