



Annex A: Terms & Conditions

1. **HSBC x Anantara Vacation Club Accommodation Offers** (“Promo”) is open to select HSBC credit cardholders whose cards are issued in the Philippines (“Cardholder/s”) and are in good credit standing during the Promo Period. For the avoidance of doubt, an HSBC credit card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Compliance Policy considerations.
2. Under this Promo, selected Cardholders will receive an invitation to participate in the Promo through their email registered in HSBC’s records to avail of the offer.
3. Accepted cards are as follows: HSBC Visa Classic, HSBC Mastercard Classic, HSBC Red Mastercard, HSBC Gold Visa, HSBC Gold Mastercard, HSBC Advance Visa, HSBC Premier Mastercard, HSBC Platinum, and HSBC Live+. Debit and Corporate cards are excluded from the Promo.
4. Booking period is from **March 19, 2025 to May 31, 2025** (“Promo Period”).
5. Stay period is from **March 19, 2025 to August 31, 2025**.
6. Cardholders can avail one of the discounted and exclusive vacation packages for 4 Days 3 Nights to one of the following Anantara Vacation Club (AVC) properties at USD199 / PHP11,600 (“Offers”) during the Promo Period:

Location	Room Type	HSBC Rate (for 3 nights)	Maximum Occupancy*
Anantara Vacation Club Mai Khao Phuket	Two Bedroom Apartment Suite	USD199/ PHP11,600	4 Adults + 2 Children (11 years old and under)
Anantara Vacation Club at Riverside Bangkok	Family Room	USD199/ PHP11,600	2 Adults + 2 Children (11 years old and under)

Notes:

- The Offer includes accommodation, hotel tax and service charges only. Any other expenses incurred will be charged to the Cardholder’s account.
 - Offer is provided at a discounted rate in return for attendance at and completion of a 90-minute Anantara Vacation Club preview presentation during the stay, by the Cardholder and spouse/partner.
7. Offer is inclusive of local airport pick-up and drop off, and complimentary daily breakfast for four (4) guests. Additional breakfasts will be charged accordingly.

Location	Adult Rate	Child Rate (11 years old below)
Anantara Vacation Club Mai Khao Phuket	USD 13	USD 7
Anantara Vacation Club at Riverside Bangkok	USD 14	USD 7

8. Other inclusions are:
 - AVC Anniversary Tote Bag
 - Welcome bottle of champagne in room
 - Complimentary USD100 resort credit to be redeemed against breakfast and F&B services when stay is completed by **May 31, 2025**
 - Complimentary access to kid's club & resort amenities
9. For more information, please contact AVC's reservation centre on 1800 8918 0150 (Toll free) from Mondays to Sundays - 10:00AM to 7:00PM (GMT+8) or email: preview.avcbk@anantaraclub.com
10. Cardholders must settle payment with their HSBC Credit Card to enjoy the Offer. Cardholder must be one of the guests. All fees and charges must be paid in full at the time of booking.
11. In the event of No Show or the Cardholder and his/her spouse/ partner fail to attend or complete the presentation during the stay, the Offer will be forfeited and an administration fee of the property's best flexible rate (per night) will be charged to the credit card used to process the booking.
12. The Offer cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
13. The Offer is non-refundable, non-transferable, non-assignable and cannot be exchanged for cash or other products.
14. The Offer cannot be used for group bookings. The Offer is strictly limited to one booking per Cardholder.
15. Employees of AVC and their immediate families, existing Anantara Vacation Club Points Owners, existing A-Explore and A-Exchange Members, Club Discovery and Club Discovery Plus Members, Club Explorer Phuket and Club Explorer Thailand Plus Members, and persons who have attended an Anantara Vacation Club preview presentation within the past twelve (12) months are not eligible to participate in this offer.
16. To make a booking, Cardholders can access the link to AVC's official Viber account via HSBC website at www.hsbc.com.ph/rhd-travel. Their Merchant's Reservations Team can address any queries and process their booking/s. Upon Cardholder's acceptance of offer, the Reservations Team will send a confirmation email to the Cardholder.
17. A surcharge is payable for stays during peak season (such as Festive periods, Christmas, New Year's Eve).
18. An additional USD50 per night is payable for stays on a Thursday night, Friday night and/or Saturday night.
19. Additional charges are payable for requested room upgrades and extra nights.
20. Only one amendment per booking is permitted and must be made twenty-one (21) calendar days or more before the arrival date to avoid a No-Show administration charge or rescheduling fee of USD99.
21. Cardholders are entitled to only one booking at just one (1) property during the Promo Period.
22. Merchant reserves the right to vary the terms and conditions of this offer and/or to suspend or terminate the offer and/or vary the offer at any time at its reasonable discretion, with 14 days' advance notice to Cardholders, with the concurrence of DTI.
23. In the event of any inconsistency between these terms and conditions and any brochure, marketing or materials relating to this Offer, these terms and conditions shall prevail.
24. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.

25. HSBC is not a supplier of the products and services for the Promo. Any dispute concerning the provision and quality of goods and services provided by AVC shall be settled directly between the Cardholder and AVC.
26. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB-216132, Series of 2025

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website [hsbc.com.ph](http://www.hsbc.com.ph), or visit hsbc.com.ph/feedback.

The Hongkong and Shanghai Banking Corporation Limited is an entity regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>.