



Terms & Conditions

1. **HSBC x Café Juanita 2024** ("Promo") is open to all HSBC credit cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period. For avoidance of doubt, an HSBC credit card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Compliance Policy considerations.
2. Accepted cards are as follows: HSBC Visa Classic, HSBC Mastercard Classic, HSBC Red Mastercard, HSBC Gold Visa Cash Back, HSBC Gold Mastercard, HSBC Advance Visa, HSBC Premier Mastercard, HSBC Platinum Visa Rebate, and HSBC Live+ Credit Card. Debit and Corporate cards are excluded from the Promo.
3. Promo is from **August 19, 2024 to November 17, 2024** ("Promo Period"). Blackout dates apply: August 25 & 26, November 1 & 2, 2024.
4. Cardholders can get up to 20% OFF on a la carte menu with a minimum single receipt spend of PHP2,000 at Café Juanita ("Offer") during the Promo Period.
 - 20% OFF is valid from Mondays to Wednesdays
 - 15% OFF is valid from Thursdays to Sundays
5. Cardholders are entitled to a maximum discount of PHP2,000 per HSBC Credit Card.
6. The Offer is valid for dine-in transactions only.
7. Cardholders must settle payment with their HSBC credit card to enjoy the Offer.
8. Service charge and all applicable government taxes are excluded from the discount and will be shouldered by the Cardholder.
9. Only one (1) qualified HSBC Credit Card may be used per single-receipt transaction, and only one (1) qualified HSBC Credit Card may be accepted per Cardholder and per table. Splitting of transactions is not allowed.
10. Reservations are encouraged at least two (2) hours prior arrival. For inquiries and/or reservation, Cardholders can call Café Juanita at (02) 8632-0357.
11. The Offer cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
12. The Offer excludes take-out & delivery transactions, Sunday lunch buffet, orders from Haru, private functions, and parties.
13. The Offer is non-transferable.
14. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
15. The Offer cannot be exchanged for cash or other products.
16. HSBC is not a supplier of the products and services provided in relation to the Offer of the Promo. Any dispute concerning the quality of goods and services provided by Café Juanita shall be settled directly between the Cardholder and Café Juanita.
17. The Promo is bound by the terms and conditions stipulated by HSBC and Café Juanita.

18. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
19. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB-200809, Series of 2024

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website hsbc.com.ph, or visit hsbc.com.ph/feedback.

The Hongkong and Shanghai Banking Corporation Limited is an entity regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>.