



## Terms & Conditions

1. **HSBC x Kingsford Hotel Manila 2024** ("Promo") is open to all HSBC credit cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period. For avoidance of doubt, an HSBC credit card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Compliance Policy considerations.
2. Accepted cards are as follows: HSBC Visa Classic, HSBC Mastercard Classic, HSBC Red Mastercard, HSBC Gold Visa Cash Back, HSBC Gold Mastercard, HSBC Advance Visa, HSBC Premier Mastercard and HSBC Platinum Visa Rebate. Debit and Corporate cards are excluded from the Promo.
3. Promo is from **March 22, 2024 to December 15, 2024** ("Promo Period"). Blackout dates apply, i.e. holidays, Christmas, and New Year.
4. Stay period is from March 22, 2024 to December 30, 2024.
5. Cardholders can get 20% OFF on room accommodation at Kingsford Hotel Manila based on Best Available Rate as published in [www.kingsfordmanila.com](http://www.kingsfordmanila.com) ("Offer") during the Promo Period.
6. Cardholders must settle payment with their HSBC credit card to enjoy the Offer.
7. Prior reservation is preferred to avail of the Offer. For inquiries and reservations, contact via [www.kingsfordmanila.com](http://www.kingsfordmanila.com), call +63 917 859 5307, or email at [stay@kingsfordmanila.com](mailto:stay@kingsfordmanila.com).
8. Additional guests will be subject to the hotel's extra person fee of PHP1,500/person per night (inclusive of extra bed & buffet breakfast) and shall be settled upon check-in.
9. Standard hotel policies on no-show and cancellation will apply.
10. The Offer cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
11. The Offer is non-transferable.
12. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
13. The Offer cannot be exchanged for cash or other products.
14. HSBC is not a supplier of the products and services provided in relation to the Offer of the Promo. Any dispute concerning the quality of goods and services provided by Kingsford Hotel Manila shall be settled directly between the Cardholder and Kingsford Hotel Manila.
15. The Promo is bound by the terms and conditions stipulated by HSBC and Kingsford Hotel Manila.
16. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
17. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB-189623, Series of 2024

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website [hsbc.com.ph](http://hsbc.com.ph), or visit [hsbc.com.ph/feedback](http://hsbc.com.ph/feedback).

The Hongkong and Shanghai Banking Corporation Limited is an entity regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>. You may get in touch with the Bangko Sentral Consumer Protection and Market Conduct Office through their Email: [consumeraffairs@bsp.gov.ph](mailto:consumeraffairs@bsp.gov.ph); Webchat: <http://www.bsp.gov.ph>; Facebook: <https://www.facebook.com/BangkoSentralngPilipinas> or SMS: 021582277 (for Globe subscribers only).