



Terms & Conditions

Hotel Accommodation

1. **HSBC x Siago Beach Resort** ("Promo") is open to all HSBC credit cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period. For avoidance of doubt, an HSBC credit card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Compliance Policy considerations.
2. Accepted cards are as follows: HSBC Visa Classic, HSBC Mastercard Classic, HSBC Red Mastercard, HSBC Gold Visa Cash Back, HSBC Gold Mastercard, HSBC Advance Visa, HSBC Premier Mastercard, HSBC Platinum Visa Rebate, and HSBC Live+. Debit and Corporate cards are excluded from the Promo.
3. Promo is from September 1, 2024 – February 28, 2025 ("Promo Period"). Blackout dates are October 25 - November 3, 2024, December 20, 2024 - January 5, 2025, and other Philippine public holidays.
4. Stay period is from September 15, 2024 – March 15, 2025 ("Stay Period").
5. Cardholders can get 10% OFF on accommodation at Siago Beach Resort when they book directly to the resort during the Promo Period and use the code **HSBCxSiago** ("Offer").
6. For bookings and inquiries, Cardholders can contact the hotel via call +63917 5909315 or email at reservations@siagobeachresort.com.
7. Each room has a standard capacity is for two (2) guests with complimentary breakfast for two (2) and welcome drinks.
8. Rates are exclusive of 10% service charge.
9. Resort's standard refund, rebooking, and cancellation policies apply:
 - Cancellations made 15 days or more are eligible for refund minus 10% admin fee.
 - Cancellations made 7 to 14 days are eligible for rebooking. Rebooking can be done up to six (6) months from the original check-in date subject to availability and applicable rate difference.
 - Cancellations or rebooking made 6 days or less are non-refundable and non-rebookable.
 - In the event of flight cancellations due to adverse weather conditions, a one (1) night charge will apply.
 - No refund for shortened stay.
 - All rates are subject to change without prior notice.
10. Cardholders must settle payment with their HSBC Credit Card to enjoy the Offer.
11. Reservation is encouraged prior to arrival in the resort.
12. The Offers cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
13. The Offers are non-transferable.
14. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
15. The Offers cannot be exchanged for cash or other products.
16. HSBC is not a supplier of the products and services provided in relation to the Offer of the Promo. Any dispute concerning the quality of goods and services provided by Siago Beach Resort shall be settled directly between the Cardholder and Siago Beach Resort.
17. The Promo is bound by the terms and conditions stipulated by HSBC and Siago Beach Resort.

18. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
19. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB- 200197, Series of 2024

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To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website hsbc.com.ph, or visit hsbc.com.ph/feedback.

The Hongkong and Shanghai Banking Corporation Limited is an entity regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>.

Dining Offer

1. **HSBC x Siago Beach Resort Dining Offer** ("Promo") is open to all HSBC credit cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period. For avoidance of doubt, an HSBC credit card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Compliance Policy considerations.
2. Accepted cards are as follows: HSBC Visa Classic, HSBC Mastercard Classic, HSBC Red Mastercard, HSBC Gold Visa Cash Back, HSBC Gold Mastercard, HSBC Advance Visa, HSBC Premier Mastercard, HSBC Platinum Visa Rebate, and HSBC Live+. Debit and Corporate cards are excluded from the Promo.
3. Promo is from September 1, 2024 – February 28, 2025 ("Promo Period"). Blackout dates are December 24, 2024 – January 2, 2025.
4. Cardholders can enjoy the following when they dine at Siago Beach Resort with a minimum single receipt of PHP500 during the Promo Period ("Offers"):
 - 10% OFF on brunch and dinner service
 - 20% OFF on snacks served from 3PM – 5PM
5. Cardholders must settle payment with their HSBC Credit Card to enjoy the Offers.
6. Offers are valid for dine-in transactions only. Service charge is excluded from the discount.
7. Only one (1) qualified HSBC Credit Card may be used per single-receipt transaction, and only one (1) qualified HSBC Credit Card may be accepted per Cardholder and per table. Splitting of transactions is not allowed.
8. Reservation is highly encouraged. Walk-ins are accepted but not guaranteed. For inquiries and/or reservation, Cardholders may call +63917 5909363.
9. The Offers cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
10. The Offers are non-transferable.
11. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
12. The Offers cannot be exchanged for cash or other products.

13. HSBC is not a supplier of the products and services provided in relation to the Offers of the Promo. Any dispute concerning the quality of goods and services provided by Siago Beach Resort shall be settled directly between the Cardholder and Siago Beach Resort.
14. The Promo is bound by the terms and conditions stipulated by HSBC and Siago Beach Resort.
15. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
16. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

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