



## Terms and Conditions

### Rental Cars

#### Promo Offer :

Save up to 20% on airport transfer services in global key cities when you pay with HSBC Visa Credit Card

**Promo Period :** 1 January 2024 – 31 December 2024

#### Redemption Instruction :

Advance booking via <https://www.tbrglobal.com/visa>

Booking must be made at least 72 hours prior to service commencement

#### Terms and Conditions :

- Offer valid from January 1, 2024 - December 31, 2024.
- Offer is valid for Visa Platinum, Visa Signature and Visa Infinite cards issued in Asia Pacific.
- Booking must be made online via <https://www.tbrglobal.com/visa>
- Payment must be settled with a valid Visa Platinum, Visa Signature or Visa Infinite card.
- Booking is subject to availability.
- Booking for the services must be made at least 72 hours prior to service commencement.
- Additional charges for extra-stops, cancellation/amendment fees and waiting time charges will apply. For Airport pick-up, 60 minutes waiting time is allowed. For all other pick-up, 15 minute waiting time is allowed.
- Luxury airport transfer imposes limits on the number of passengers per car. The business sedan type vehicle service is limited to a maximum of 3 passengers per car. People Carrier type vehicle is limited to a maximum of 6 passengers per car.
- Please indicate when baby strollers, wheel chairs and golf bags are carried on as vehicle type change & surcharge will apply.
- For any cancellations made within 48 hours prior to the scheduled service, there is a 100% charge equivalent to full invoice.
- For any amendment made less than 48 hours in advance of the service, there will be a US\$10 amendment fee plus the change fee imposed, which varies depending on the airport.

- If your card is not eligible for the discount fare, the fare difference will be charged.
- Offer not to be used in conjunction with other promotions.
- Visa will use best efforts to ensure the offers are provided as described, but cardholders shall not make any claim or seek compensation against Visa, even in the event that any of the offers are not provided or provided as described (whether or not such non provision is due to fault, negligence on the part of Visa).
- Visa shall not be liable in any manner whatsoever or howsoever for any loss or damage or claims that may arise out of (a) usage or attempted usage of any of the offers, or of any services provided by TBR Global, or (b) any refusal or failure on the part of TBR Global to provide or honour any of the offers, or benefits or privileges given under the offers, for any reason whatsoever.
- Visa reserves the absolute right to withdraw and / or alter any of the terms and conditions of any of the offers at any time without giving any notice.