



## Terms & Conditions

1. **HSBC x The Peninsula Manila Spa & Fitness Center Offers** (“Promo”) is applicable to holders (“Cardholders”) of HSBC credit and debit cards, card bearing HSBC name and logo but not limited to HSBC Private Banking Card, HSBC Premier MasterCard® credit card, Advance Visa, Visa Platinum Card, Live+, Visa Infinite Card, Visa Signature Card, Visa Classic, Mastercard Classic, Red Mastercard, Gold Visa Cash Back Card, Gold Mastercard, Premier China debit card, all HSBC co-brand Premium cards, French Premiere Esquire card, or any credit card issued or specified by the HSBC group company (“HSBC”) from time to time (“Cards”). Corporate cards are excluded from the Promo.
2. Promo is from **4 December 2024 – 28 February 2025**. (“Promo Period”). Blackout dates apply: December 24 – 25, December 31, 2024, January 1, 2025, and February 14, 2025
3. Cardholders can enjoy the following exclusive benefits at The Peninsula Manila Spa & Fitness Center (“Offers”) during the Promo Period:

Offers	Offer details
Fitness Center Membership	<ul style="list-style-type: none"><li>• Waved joining fees for HSBC cardholders that are currently non-members. This will be applied to new members on the first year only.</li><li>• To see list of privileges, visit <a href="https://www.peninsula.com/en/manila/wellness/fitness-center">https://www.peninsula.com/en/manila/wellness/fitness-center</a></li></ul>
Spa Treatment Discount	<ul style="list-style-type: none"><li>• Get 15% OFF on spa treatments (excluding Synergies &amp; Indulgences)</li><li>• Open to in-house guests, walk-ins, and fitness center members.</li><li>• For list of spa treatments, see <a href="https://www.peninsula.com/en/manila/wellness/luxury-hotel-spa-makati">https://www.peninsula.com/en/manila/wellness/luxury-hotel-spa-makati</a></li></ul>

4. Cardholders must mention that they will avail of the “HSBC promo” and settle payment with their HSBC Card to enjoy the Offers.
5. For spa treatments, prior reservation is required for at least 2-4 hours prior arrival.
6. Spa treatment discount is applied on the total spa treatment rate (inclusive of VAT).
7. For inquiries, membership availment, and/or spa reservation, contact The Peninsula Spa & Fitness Center by calling (02) 8887 2888 local 6870 or 6871, 0917 8043982 or via email at [spapmn@peninsula.com](mailto:spapmn@peninsula.com).
8. Cardholders are highly encouraged to consult their physician prior to having any spa treatment and refrain from intake of alcohol prior to treatment.
9. The Offers cannot be used in conjunction with any other discounts, promotions, and discounted items, unless specified.
10. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
11. The Offers are non-transferable and cannot be exchanged for cash, gift certificates, other products, services, or discounts provided by The Peninsula Manila, unless specified.

12. HSBC is not a supplier of the products and services provided in relation to the Offers of the Promo. Any dispute concerning the quality of goods and services provided by The Peninsula Manila shall be settled directly between the Cardholder and The Peninsula Manila.
13. The Offer acceptability and honoring are subject to Force Majeure wherein any execution or delivery of any of the services committed through this Promo is hampered by reasonable control, such as but not limited to, strikes, labor controversies, Acts of God, fire, flood, war, lightning, earthquake, collapse of structure, embargoes, or Government orders or restrictions or policies, etc. The Peninsula Manila shall be excused for non-performance of its obligation during the period such cause continues to exist.
14. The Offer shall not be available wherever it is prohibited under law and/or cannot be made/ continued for any reason whatsoever.
15. Rights of admission are reserved by The Peninsula Manila.
16. By availing of this Promo, the Cardholder agrees and consents that his/her personal data (e.g., name, address, card number, expiry date, etc.) may be collected, processed, and stored by The Peninsula Manila subject to its data privacy policy/ies for the purpose of implementing this Promo.
17. The Promo is bound by the terms and conditions stipulated by HSBC and The Peninsula Manila.
18. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with Department of Trade and Industry.
19. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB-208479, Series of 2024

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website [hsbc.com.ph](http://hsbc.com.ph), or visit [hsbc.com.ph/feedback](http://hsbc.com.ph/feedback).

The Hongkong and Shanghai Banking Corporation Limited is an entity regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>.