



Terms & Conditions

1. HSBC x MetroMart New User 2024 ("Promo") is open to all HSBC credit cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period in accordance with HSBC Terms and Conditions. For the avoidance of doubt, a card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Regulatory Compliance Policy considerations.
2. Accepted cards are as follows: HSBC Visa Classic, HSBC Mastercard Classic, HSBC Red Mastercard, HSBC Gold Visa, HSBC Gold Mastercard, HSBC Advance Visa, HSBC Premier Mastercard and HSBC Platinum. Debit and Corporate cards are excluded from the promo.
3. Promo is from **July 1, 2024 to September 30, 2024**. ("Promo Period").
4. Cardholders may enjoy Three Hundred Pesos (Php300) off on their first purchase at MetroMart for a minimum single receipt spend of Php3,000 ("Offer") and use promo code **HSBC300** during the Promo Period. Promo code is valid for one time use only.
5. Cardholders must settle payment with their HSBC credit card to enjoy the Offer.
6. The Promo is applicable to all stores & supermarkets within the MetroMart website and mobile app.
7. The Promo is valid at the following areas:
 - Metro Manila: Makati, Taguig, Pasay, Caloocan, Manila, Marikina, Muntinlupa, Paranaque, Pasay, Pasig, Pateros, Quezon City, San Juan, Valenzuela, Las Pinas, Malabon, and Mandaluyong.
 - Luzon: Baguio City; Batangas; Bicol; Rizal: Montalban, Antipolo; Cainta; Bulacan, Pampanga; Cavite: Dasmaringas, General Trias; Laguna: San Pedro, Sta. Rosa, Binan, Cabuyao; Cabanatuan; Bataan; Palawan; Ilocos Norte; and Pangasinan.
 - Visayas and Mindanao: Cebu City, Mandaue, Talisay, Lapu-Lapu, Iloilo, Davao, and Cagayan de Oro
8. Delivery and shopping fees apply.
9. The Offer cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
10. The Offer is non-transferable.
11. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
12. The Offer cannot be exchanged for cash or other products.
13. HSBC is not a supplier of the products and services for the Offer. Any dispute concerning the quality of goods and services provided by MetroMart involved in this promotion shall be settled directly between the cardholder and MetroMart.
14. The Promo is bound by the terms and conditions stipulated by HSBC and the MetroMart.
15. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
16. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB-185538 Series of 2024

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website hsbc.com.ph, or visit hsbc.com.ph/feedback.

The Hongkong and Shanghai Banking Corporation Limited is an entity regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>. You may get in touch with the Bangko Sentral Consumer Protection and Market Conduct Office through their Email: consumeraffairs@bsp.gov.ph; Webchat: <http://www.bsp.gov.ph>; Facebook: <https://www.facebook.com/BangkoSentralngPilipinas> or SMS: 021582277 (for Globe subscribers only)