



HSBC – Emirates Promo Terms and Conditions

- 1) The EMIRATES Exclusive Promo (“Promo”) for HSBC Credit Cardholders will be on **July 24 to August 7, 2019**. (“Promo Period”).
- 2) Travel Period is from July 24, 2019 to February 28, 2020.
- 3) This Promo is open to all HSBC Credit and Debit Cardholders whose cards are issued in the Philippines (“Cardholder/s”) and are in good credit standing during the Promo Period in accordance with HSBC Terms and Conditions. For the avoidance of doubt, a card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Regulatory Compliance Policy considerations.

Accepted cards are as follows: HSBC Classic Visa, HSBC Classic Mastercard, HSBC Red Mastercard, HSBC Gold Visa, HSBC Gold Mastercard, HSBC Platinum Visa, HSBC Advance Visa, HSBC Premier Mastercard Credit Cards and HSBC Advance and Premier Debit Cards.

- 4) Cardholders are entitled to avail of exclusive discounts from Emirates for purchases of airline tickets during the Promo Period, provided that the sale transactions are settled using all active Principal and Supplementary HSBC Cards.

Promo can be availed via Online: www.emirates.com/HSBC2019

- The Cardholder must enter the promo code: **PHHSBC1** in the “Promo Code” field.
- The Cardholder must enter the passenger and HSBC card details to complete the booking.
- Once the payment is successful, the Cardholder will receive e-ticket via email.

For inquiries only:

- Emirates Ticket Office: 18/F Pacific Star Bldg. Buendia cor. Makati Ave., Makati City
- Reservations Hotline: +632 858-5300 (Dial 1 after the prompt or stay on the line)
- Office hours: Monday – Friday 8:30 AM to 5:00 PM

- 5) Fares quoted are exclusive of all taxes and surcharges (e.g., Philippine Travel Tax and Terminal Fee, which must be paid upon ticket issuance). Certain passenger types may be exempt from paying the Philippine Travel Tax upon submission of required documentation prior to ticket issuance.
- 6) Fares are valid only on Emirates marketed and operated flights via Dubai originating from the Philippines.
- 7) No complimentary hotel accommodations will be offered for long transit times between flights.
- 8) Prevailing USD-PHP exchange rates at the time of booking shall apply on fares quoted in US Dollars.
- 9) A copy of valid passport of the passenger may be required upon request of Emirates.
- 10) Offers are likewise subject to terms and conditions of Emirates and the HSBC Terms and Conditions Governing the Issuance and Use of the HSBC Credit Cards.
- 11) Qualified Cardholders shall ensure they have the appropriate documentation to depart/enter/transit their destination. Emirates and HSBC shall not be held responsible for any refund or any associated costs if Cardholder shall be denied entry to a country of transit or destination.
- 12) In case of dispute such as, but not limited to Cardholder’s eligibility, coverage of dates, fulfillments, HSBC’s decision shall prevail with prior approval from DTI. All questions or disputes regarding the Promo shall be resolved by HSBC at its sole discretion.