



HSBC x ZALORA 2025 Terms & Conditions

1. **HSBC x ZALORA 2025** ("Promo") is open to all HSBC credit cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period in accordance with HSBC Terms and Conditions. For the avoidance of doubt, a card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Regulatory Compliance Policy considerations.
2. Accepted cards are as follows: HSBC Visa Classic, HSBC Mastercard Classic, HSBC Red Mastercard, HSBC Gold Visa, HSBC Gold Mastercard, HSBC Advance Visa, HSBC Premier Mastercard, HSBC Platinum, and HSBC Live+. Debit and Corporate cards are excluded from the promo.
3. Promo is from **February 15, 2025 to December 31, 2025** ("Promo Period").
4. Cardholders can avail of the following offers at www.zalora.com.ph or via the ZALORA PH app during the Promo Period ("Offers"):

New Customers:

Use one-time code **HSBC2025** (Retail/Straight) and **HSBC2025INS** (0% Installment) to get PHP200 OFF with minimum spend requirement of PHP3,000 on your first order. Promo code can be availed with other ZALORA's promotions.

Offer for New Customers	Retail/Straight	0% Installment
One-time Code	HSBC2025	HSBC2025INS
Promo Offer	PHP200 OFF	PHP200 OFF
Min. Spend per transaction	PHP3,000	PHP3,000

Existing Customers: Use code **HSBC2025** (Retail/Straight) and **HSBC2025INS** (0% Installment) to enjoy up to PHP149 OFF on shipping fee for a minimum spend of PHP850 (retail/straight) or PHP3,000 (0% installment). Promo code is valid for multiple use per account.

Offer for Existing Customers	Retail/Straight	0% Installment
Code	HSBC2025	HSBC2025INS
Promo Offer	PHP149 OFF	PHP149 OFF
Min. Spend per transaction	PHP850	PHP3,000

Excluded brand and category are listed here: www.zalora.com.ph/faq-non-sale

5. Cardholders must settle payment with their HSBC credit card to enjoy the Offers.
6. The Offers cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
7. The Offers are non-transferable.
8. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.

9. The Offers cannot be exchanged for cash or other products.
10. HSBC is not a supplier of the products and services provided in relation to the Offers of the Promo. Any dispute concerning the quality of goods and services provided by Zalora involved in this promotion shall be settled directly between the cardholder and ZALORA.
11. The Offers are bound by the terms and conditions stipulated by HSBC and ZALORA.
12. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
13. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB-211389, Series of 2025

HSBC is not responsible for any content on any third-party site. By viewing any third party site or using any information or functions of that site, you are deemed to acknowledge that you agree to our [Hyperlink Policy](#).

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website hsbc.com.ph, or visit hsbc.com.ph/feedback.

The Hongkong and Shanghai Banking Corporation Limited is regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>.