



Terms & Conditions

1. **HSBC x ZALORA 11.11 Sale** ("Promo") is open to all HSBC credit cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period. For avoidance of doubt, an HSBC credit card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Compliance Policy considerations.
2. Accepted cards are as follows: HSBC Visa Classic, HSBC Mastercard Classic, HSBC Red Mastercard, HSBC Gold Visa Cash Back, HSBC Gold Mastercard, HSBC Advance Visa, HSBC Premier Mastercard, HSBC Platinum Visa Rebate, and HSBC Live+. Debit and Corporate cards are excluded from the Promo.
3. Promo is from **November 11, 2024 – November 13, 2024** ("Promo Period").
4. Use Promo Code **HSBC1000** to get PHP1,000 OFF for a minimum spend of PHP6,000 at www.zalora.com.ph or via the ZALORA PH app during the Promo Period ("Offer").
5. Promo Code is valid for one-time use only during the Promo Period.
6. Cardholders must settle payment with their HSBC credit card to enjoy the Offer.
7. Discounts cannot be applied retroactively.
8. The Offer cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
9. The Offer is non-transferable.
10. The Offer cannot be exchanged for cash, or other products.
11. By joining this promo, the user confirms that he/she has read, understood and agreed to the promo mechanics and its terms & conditions.
12. HSBC is not a supplier of the products and services provided in relation to the Offer of the Promo. Any dispute concerning the quality of goods and services provided by Zalora involved in this promotion shall be settled directly between the cardholder and ZALORA.
13. The Offer are bound by the terms and conditions stipulated by HSBC and ZALORA.
14. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
15. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB- 202650, Series of 2024

HSBC is not responsible for any content on any third party site. By viewing any third party site or using any information or functions of that site, you are deemed to acknowledge that you agree to our [Hyperlink Policy](#).

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website hsbc.com.ph, or visit hsbc.com.ph/feedback.

The Hongkong and Shanghai Banking Corporation Limited is regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>.

Annex B: How to invoice Guide



How to Invoice Guide
- Tradeshift (updated)