



## Be Aware of SMS Phishing

Did you get an SMS about an undelivered package? Did it have a link asking you to give your information and pay for a delivery fee with your credit card? Be careful, this could be a scam. Did you get an SMS about an undelivered package? Did it have a link asking you to give your information and pay for a delivery fee with your credit card? Be careful, this could be a scam.

Watch out for these kinds of messages or calls from unknown numbers posing to be from the post office or a courier company. They will try leading you to a fake website requiring you to give out your personal information, card details and OTP which can lead to fraudulent transactions.

Report any of your suspicions immediately at +6328858-000 or +6327976-80000 or +800-100-85-800 from overseas. For more information, visit <https://hsbc.com.ph/help/security-reminders/>

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### Beware of these red flags:

- The message or call is coming from an unknown number
- It contains a suspicious link which will be asking for your personal information, card details and OTP
- The message or call has a sense of urgency requiring your immediate action

**How to stay safe from delivery-related smishing scams:**

- Don't open suspicious links sent via SMS from unknown sender pretending to be from a legitimate company
- Be aware of your pending items for shipment or delivery and their corresponding couriers
- Validate the sender's number
- When in doubt, verify the request by calling the company hotline number listed in their official website

**REMEMBER:**

Providing your debit or credit card information or OTP to phishing websites may lead to fraudulent transactions that may be charged to you.